

## **EXPRESS MAIL CERTIFICATE OF MAILING**

### Patent

Patent Application for:	
Applicants: Frederick Murray Burg	
Atty. No: 113571	
Title: Delivery of Call Queue Messa Launched from the Interne	ges for calls
I hereby certify that this correspondence is being deposited with th	
Postal Service with sufficient postage as EXPRESS MAIL in an en	velope addressed
to:	
Mail Stop RCE	
Commissioner for Patents	RECEIVED
P.O. Box 1450	JUL 0 2 2004
Alexandria, VA 22313-1450	Technology Center 2100
On 6 29 104	
EXPRESS MAIL TRACKING NO. <u>ER 857387399</u> C	<u>IS</u>
Type or Print name of person signing this certificate: Wendy W.	Koba, Esq.
Signature: (1) OM (1) KAFYA	

# JUN 2 9 2004 FOR TRADE CASE TO

# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

CASE Burg 113571

SERIAL NO. 09/428, 363

GROUP ART UNIT 2154

FILED October 27,1999

EXAMINER Kenny S. CIN

commissioner of Patents Internet Message for Calls Launched

P.O. Box 1450 Alexandria, VA 22313-1450

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SIR

JUL 0 2 2004

Enclosed is an amendment in the above-identified application:

Technology Center 2100

[ ] No additional fee is required, as shown below.

#### **CLAIMS AS AMENDED**

	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREVIOUSLY PAID FOR	PRESENT EXTRA	RATE	ADDITIONAL FEE
TOTAL CLAIMS FOR FEE PURPOSES	23	MINUS	27	٥	X \$18	0
INDEPENDENT CLAIMS	2	MINUS	2	0	X \$86	0
MULTIPLE DEPENDENT CLAIM(S) First presented with this amendment, if applicable					X\$290	O
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT \$ O						

Respectfully,

Reg. No. 30509

Attorney for Applicant(s)

610-346-7112

Date: 6 29 04

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transmittal FORM	Application Number  Filing Date  First Named Inventor	09   428, 363
(to be used for all correspondence after initial f	Art Unit	Burg 2154
Total Number of Pages in This Submission	Attorney Docket Number	Kenny S. Lin 113571
	ENCLOSURES (Check all that	t apply)
Fee Transmittal Form  Fee Attached  Amendment/Reply  After Final  Affidavits/declaration(s)  Extension of Time Request  Express Abandonment Request  Information Disclosure Statement  Certified Copy of Priority Document(s)  Response to Missing Parts/ Incomplete Application  Response to Missing Parts	Drawing(s)  Licensing-related Papers  Petition Petition to Convert to a Provisional Application Power of Attorney, Revocation Change of Correspondence Addre Terminal Disclaimer Request for Refund CD, Number of CD(s)  Remarks	After Allowance communication to Technology Center (TC)  Appeal Communication to Board of Appeals and Interferences Appeal Communication to TC (Appeal Notice, Brief, Reply Brief)  Proprietary Information  Status Letter Other Enclosure(s) (please Identify below):  I. Return Receipt Postcard 2. Express Mail Cart. of Mailing  3. Request for R.C.E.  RECEIVEI
under 37 CFR 1.52 or 1.53		Technology Center 2
SIGNAT	URE OF APPLICANT, ATTORNI	EY, OR AGENT
	RTIFICATE OF TRANSMISSION	I/MAILING deposited with the United States Postal Service with

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signature

Date

6/29/04

PTO/SB/17 (10-03) Approved for use through 07/31/2006. OMB 0651-0032 rademark Office; U.S. DEPARTMENT OF COMMERCE U.S. Patent and T the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. Complete if Known **EE TRANSMITTAL** Application Number Filing Date for FY 2004 First Named Inventor Effective 10/01/2003. Patent fees are subject to annual revision. **Examiner Name** Applicant claims small entity status. See 37 CFR 1.27 Art Unit TOTAL AMOUNT OF PAYMENT 770.00 (\$) Attomey Docket No. METHOD OF PAYMENT (check all that apply) FEE CALCULATION (continued) 0 2 200 Money Order 3. ADDITIONAL FEES Check Credit card Other None Technology Center 2100 Large Entity , Small Entity Deposit Account Fee Fee Fee Description Deposit Code (\$) Code Fee Paid Account 1051 130 2051 65 Surcharge - late filing fee or oath Number Deposit 1052 50 2052 Surcharge - late provisional filing fee or Account cover sheet 130 1053 130 Non-English specification 1053 The director is authorized to: (check all that apply) 1812 2,520 For filing a request for ex parte reexamination 1812 2.520 Charge fee(s) indicated below Credit any overpayments 920\* Requesting publication of SIR prior to 1804 920 1804 Charge any additional fee(s) or any underpayment of fee(s) Examiner action Charge fee(s) indicated below, except for the filing fee Requesting publication of SIR after 1,840 1805 1,840\* Examiner action to the above-identified deposit account 1251 110 2251 55 Extension for reply within first month **FEE CALCULATION** Extension for reply within second month 1252 420 2252 1. BASIC FILING FEE 475 Extension for reply within third month 1253 950 2253 arge Entity Small Entity Fee Paid Fee rec Code (\$) Fee Description 1254 1,480 2254 740 Extension for reply within fourth month ode (\$) 1,005 Extension for reply within fifth month 1255 2,010 2255 1001 770 2001 385 Utility filing fee 1401 330 2401 165 Notice of Appeal 2002 170 Design filing fee 1002 340 1402 330 2402 165 Filing a brief in support of an appeal 2003 265 1003 530 Plant filing fee 1403 290 2403 145 Request for oral hearing 2004 385 Reissue filing fee 1004 770 1451 1,510 1451 1,510 Petition to institute a public use proceeding 1005 160 2005 80 Provisional filing fee 1452 110 2452 55 Petition to revive - unavoidable SUBTOTAL (1) (\$) 1,330 2453 665 Petition to revive - unintentional 2. EXTRA CLAIM FEES FOR UTILITY AND REISSUE 1501 1.330 2501 665 Utility issue fee (or reissue) Fee from Fee Paid Extra Claims below 1502 480 2502 240 Design issue fee **Total Claims** Х 1503 640 2503 320 Plant issue fee Independent Claims Multiple Dependent 130 Petitions to the Commissioner 1460 130 1460 50 1807 50 Processing fee under 37 CFR 1.17(g) 1807 Large Entity Small Entity 180 Submission of Information Disclosure Stmt 1806 180 1806 Fee Fee Description 40 Recording each patent assignment per Code (\$) Code (\$) 8021 40 8021 property (times number of properties) 1202 18 2202 Claims in excess of 20 385 Filing a submission after final rejection 1809 770 2809 Independent claims in excess of 3 (37 CFR 1.129(a)) 1201 86 2201 43 1203 290 2203 145 Multiple dependent claim, if not paid 770 385 For each additional invention to be 1810 2810 examined (37 CFR 1.129(b)) 1204 86 2204 \*\* Reissue independent claims 770 over original patent 1801 (770 2801 Request for Continued Examination (RCE)

SUBMITTED BY		(Complete (if applicable))			
Name (Print/Type)	Wendy W. Koha	Registration No. (Attorney/Agent)	30509	Telephone	610-346-7112
Signature	Working W-KALA			Date	6 29 04

1802

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Other fee (specify)

\*Reduced by Basic Filing Fee Paid

Request for expedited examination

SUBTOTAL (3)

770,00

(\$)

of a design application

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This collection of information is required by 37 CFR 1.17 and 1.27. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

\*\* Reissue claims in excess of 20 and over original patent

(\$)

1205 18

2205

SUBTOTAL (2)

\*\*or number previously paid, if greater, For Reissues, see above